# TROUBLESHOOTING FREQUENTLY ASKED QUESTIONS

TROUBLE	PROBABLE CAUSE	SOLUTION
Unit does not turn on	Not plugged in	Plug in unit
Mist output minimal to none	Mist is invisible. The filter has not absorbed water	Wait 30 minutes for filter to absorb wate
Filter turns brown	The filter has absorbed minerals	Replace your filter (HWF100- UC2 /HWF100) by calling 1-800-546-5637, or visiting www.holmesproducts.com
FilterCheck <sup>®</sup> is not working	Takes 60 minutes to register	Allow the humidifier to run continuously for 60 minutes for the FilterCheck <sup>®</sup> Indicator to reflect the filter condition
Humidifier continuously displays	21% Humidity at the humidifier is at or below 21%	Continue to operate humidifier to rais the room humidity
Humidifier continuously displays	90% Humidity at the humidifier is at or above 90%	Stop operating the humidifier if the humiditier if the humidity level is too high
	ESTIONS ANSWER	
FREQUENTLY ASKED QUI QUESTIONS What are the variables that	ANSWER The estimated run time for this humidifier	
QUESTIONS What are the variables that	ANSWER	ndent on numerous variables such as: umidifier is placed. er is placed. umidifier is placed. humidifier is placed. ng and closing of doors in the room
QUESTIONS	ANSWER The estimated run time for this humidifier actual run time of your humidifier is depe 1. Air exchange in the room where the h 2. Room construction where the humidifier 3. Temperature of the room where the humidity 4. Humidity levels in the room where the 5. Movement of occupants and the opening where the humidifier is placed.	ndent on numerous variables such as: umidifier is placed. er is placed. umidifier is placed. humidifier is placed. ng and closing of doors in the room he humidifier is placed.

# WEEKLY MAINTENANCE / STORAGE INSTRUCTIONS **REPLACEMENT ACCESSORIES**

#### WEEKLY MAINTENANCE

#### To Remove Scale:

- . Repeat steps 1-4 (refer to DAILY MAINTENCE)
- Clean the base by partially filling the base with one 8-oz cups of undiluted white vinegar, or by using Cleanse Clean<sup>®</sup> solution (Model S1710) by the manufacturer. Leave this solution in the base for 20 minutes, while cleaning the all interior surfaces with a soft brush. Remove base scale by wiping the base with a cloth dampened with undiluted white vineaar.
- 3. Rinse with clean warm water to remove the cleaning solution before disinfectina the tank.

#### To Disinfect Humidifier Base and Tank:

- 1. Fill humidifier tank 1/2 full with water and 1/2 tablespoon of chlorine bleach.
- 2. Let the solution stand for 20 minutes, swishing every few minutes. Wet all surfaces.
- 3. Carefully empty the tank after 20 minutes, and rinse with warm water until you can not detect any bleach smell. Dry with a clean cloth or paper towel.
- 4. Place filter back into tank and refill the water tank as directed in Operating Instructions, and turn the unit on.

#### STORAGE INSTRUCTIONS

When not using your humidifier for an extended period of time:

- 1. Dispose of the filters. DO NOT leave in unit.
- 2. Clean, rinse and thoroughly dry the humidifier as directed in weekly maintenance. DO NOT leave any water in the unit when storing. Leaving water in the unit may render the unit inoperable for the followina season.
- 3. Place the humidifier in the original carton and store in a cool, dry place.
- 4. Order your replacement filter for next year's use.

#### **REPLACEMENT ACCESSORIES**

To order the replacement accessories you can do any of the followina:

- Visit your local retailer
- Go to www.holmesproducts.com
- Call consumer service at 1-800-546-5637

If you have any questions regarding your product or would like to learn more about other Holmes<sup>®</sup> products, please contact our Consumer Service Department at 1-800-546-5637 or visit our website at <u>www.holmesproducts.com</u>.

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In the U.S.A.

In Canada

# WARRANTY INFORMATION

# Holmes.

### **Owner's Guide** HM630 HM630RC

#### **3 YEAR LIMITED WARRANTY**

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of three years from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty. This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

#### What are the limits on JCS's Liability?

- JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition
- Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.
- JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.
- JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party. Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages
- or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

#### How to Obtain Warranty Service

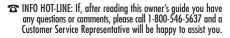
If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to vou.

- If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.
- In the U.S.A., this warranty is offered by Sunbeam Products, Inc. doing business as Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 20 B Hereford Street, Brampton, Ontario L6Y OM1. If you have any other problem or claim in connection with this product, please write our Consumer Service Department. PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.

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REPLACEMENT

#### FILTER #: HWF100-UC2/HWF100 (2) FILTER TYPE: WICK

# Cool Mist Tower Humidifier

(3)

PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

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# PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire. electric shock, and injury to persons, including the following:

- . Read all instructions before using the appliance
- 2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
- 3. Keep the cord out of heavy traffic areas. To avoid fire hazard. NEVER put the cord under rugs or near heat
- 4. DŎ NOT place humidifier near heat sources such as stoves, radiators, and heaters. DO locate your humidifier on an inside wall near an electrical outlet. The humidifie should be at least 4 inches (10 cm) away from the wall for hest results.
- NEVER place humidifier in an area where it is accessible to children. NEVER use humidifier in a closed room. particularly where a child may be sleeping, resting, or playing (a closed room may result in excessive
- WARNING: Do not attempt to refill humidifier without first unplugging the unit from its electrical outlet. Failure to heed this warning may cause personal injury. Be sure to unplug the unit by pulling on the plug and not the cord
- 7. Never place anything over moisture outlet when the unit is running
- 8. NEVER drop or insert any object into any openings.
- 9. DO NOT operate any appliance with a damaged cord or plug, after the appliance malfunctions, or if it has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
- 10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire. electric shock, or injury to persons. The use of

attachments not recommended or sold by the manufacturer may cause hazards.

- 11. DO NOT use outdoors.
- 12. Always place humidifier on a firm, flat, level surface. A waterproof mat or pad is recommended for use under the humidifier. NEVER place it on a rug or carpet, or on a finished floor that may be damaged by exposure to water or moisture.
- 13. DO NOT allow the Moisture Outlet to directly face the wall. Moisture could cause damage, particularly to wall
- . Humidifier should be unplugged when not in use.
- 15. NEVER tilt, move, or attempt to empty unit while it is operating. Shut off and unplug before removing the water tank and moving the unit.
- 16. This humidifier requires daily and weekly maintenance to operate appropriately. Refer to daily and weekly cleaning procedures. Use only cleaners and additives recommended by the manufacturer.
- 17. NEVER use detergents, gasoline, glass cleaner, furniture polish, paint thinner, or other household solvents to clean any part of the humidifier
- 18. Excessive humidity in a room can cause water condensation on windows and some furniture. If this happens, turn the humidifier OFF.
- 19. Do not use humidifier in an area where humidity level is in excess of 50%. Use a hygrometer, available at your local retailer or through the manufacturer, to measure the humidity.
- 20. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no use serviceable parts. All servicing should be performed by qualified personnel only.
- 21. Never place housing under water flow or immerse in

# FEATURES - OPERATIONS

- 22. Do not plug in the cord with wet hands: electric shock **NOTE:** This humidification system provides a cool,
- 23. Do not pour water in any openings other than the water tank
- 24. To prevent damage to surfaces, do not place humidifier under overhanging surfaces.
- 25. NEVER operate unit without water in the tank.
- 26. Do not move unit after it has been used until unit cools completely
- 27. Use both hands when carrying full tank of water.

## PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

#### **Consumer Safety Information**

**NOTE:** This is an electrical appliance and requires attention when in use.

**NOTE:** If moisture forms on the walls or windows of the room, turn off the humidifier. The room already has plenty of humidity and additional moisture may cause damaae.

**NOTE:** DO NOT block air inlet or outlet.

#### **Cord and Plug Installation Safety Instructions**

The length of cord used on this appliance was selected to reduce the hazards of becoming tangled in, or tripping over a longer cord. If a longer cord is necessary an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the humidifier (refer to the rating artwork placed on the humidifier). Care must be taken arrange the extension cord so that it will not drape over the countertop or tabletop where it can be pulled on by children or accidentally tripped over.

### **HOW COOL MIST WORKS**

Your Holmes<sup>®</sup> Cool Mist humidifier draws dry air through the rear air intake arill area. This air is then passed through a moisture–laden wick filter, which retains the minerals and deposits in the water. The resulting moist air is directed back into the room from the top air arill

invisible moisture output. It is normal not to see the mist.

NOTE: A humidity level below 20% can be unhealthy and uncomfortable. The recommended humidity level is between 40%-50%.

#### PRE-OPERATING INSTRUCTIONS

- 1. Be sure the humidifier is switched to OFF and the unit is disconnected from the electrical outlet.
- 2. Select a location for your humidifier, on a flat surface, about 4 inches (10 cm) away from the wall. DO NOT place the humidifier on a finished floor or near furniture, which can be damaged by moisture or water. Place on a moisture-resistant surface.

#### FILLING THE WATER TANK

- 1. Remove the tank from the housing of the humidifier by arabbing the handle of the tank and pulling forward. Lift the tank out of the housing and bring to the faucet. Turn the tank upside down and twist off the tank cap by turning counter clockwise. Fill tank with cool, fresh tap water. DO NOT fill with warm water as this may cause leaking. Replace the cap on tank FIRMLY.
- 2. When full, carry the tank to the humidifier and place it into the housing. There is a locating tab located on the tank base for easy guidance. The tank holds 1.3 aglions of water. The tank will immediately begin to empty into the base.
- 3. Plug the power cord into a 120V AC electrical outlet.

#### **OPERATING INSTRUCTIONS**

Your humidifier is equipped with a technologically advanced AccuSet Plus™ Digital Humidistat. You can set the humidifier to run continuously in manual mode or set the AccuSet Plus™ Digital Humidistat to your desired humidity setting. The AccuSet Plus™ Digital Humidistat will automatically turn the humidifier ON or OFF, depending on the preset comfort level The comfort level ranges between 35% and 65% relative humidity.

#### Manual Mode Instructions:

- . Plug the humidifier into a 120V AC electrical outlet.
- 2. The display will show the current room humidity.



THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.

DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.

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# FEATURES - OPERATIONS

**NOTE:** The display range is 21% - 90%. If your room humidity level falls below 21%, the unit will display 21. If your room humidity level rises above 90%, the unit will

3. To start the unit, push the () button twice within 3 seconds for the HIGH (3) manual setting. Press the button again for the MEDIUM (2) manual setting and again for LOW (1). After the selection is made, the display will return to show the current room

5. To stop the unit, press and hold the button for two seconds, or keep pressing the button until the display reads OFF (OF).

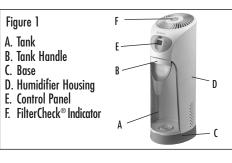
#### AccuSet Plus<sup>™</sup> HUMIDISTAT INSTRUCTIONS

To take advantage of the AccuSet Plus™ Digital Humidistat, press the (b) button until the speed is set in either the AUTO HIGH (A3), AUTO MEDIUM (A2) or AUTO LOW (A1) setting. Then adjust the set humidity by using the up and down buttons. Humidity will increase or decrease in increments of 5%. When the humidity level is set, the display will return to show the current room humidity. When the room humidity level rises above the set humidity, the humidifier will stop. When the humidity level drops below the set humidity, the humidifier will turn on automatically.

NOTE: Allow up to 30 minutes for the filter to fully absorb water and for the unit to produce moisture.

NOTE: The AccuSet Plus™ Humidifier has memory. This means that when you turn the unit back on, it will be at the last setting the humidifier was set at.

If you do not plan to use the humidifier for two or more days. make sure any residual water is drained from the water tank, base and wick filter to prevent algae or bacteria growth.



#### 16 HOUR AUTO ON/OFF TIMER INSTRUCTIONS

The Auto On/Off timer will allow the user two options, to set a time to turn the unit off or to set a time to turn the unit on.

#### **Auto Off Timer**

While the unit is running, the off timer can be activated by holding down the up and down buttons simultaneously for 2 seconds, the screen will flash 00 and the up and down arrows can be pushed to adjust the timer up to 16 hours in increments of one, once 16 hours is reached, the next push of the timer button will cycle back to 00 hours. When the timer is activated a LED will indicate that the timer is on. The unit will then shut off after the timer expires (in its current setting). While the unit is running the timer should stay on even if other modes are being changed. The timer should only be deactivated if the unit is turned off.

#### Auto On Timer

While the unit is off, the up and down buttons are pressed simultaneously for 2 seconds and the display will flash 00 the up button may then be pushed again to increase the hours to turn on (in its last setting) from 1-16 in increments of 1 hour. The unit will then come on after the timer expires, if the unit is then turned on, the timer will be deactivated. There will be a LED to indicate the timer is activated. Once 16 hours is reached, the next push of the timer button will cycle back to 00 hours.

#### AccuSet Plus<sup>™</sup> Remote Instructions (For HM630RC only)

- Insert 2 AAA batteries into back of remote control.
- Press the MODE/OFF button on remote to begin
- Use the remote to control the same features as the base unit.

**NOTE:** The timer function can only be activated on the base unit. It cannot be activated via the remote control.

**NOTE:** Do not mix new and old batteries. Do not mix alkaline, standard (carbon-zine), or rechargeable (nickel-cadmium) batteries.

# **REPLACING/CLEANING** CLEANING AND MAINTENANCE

## **REPLACING THE FILTERS**

Through normal use, waterborne minerals and sediment become trapped in the wick filter. The harder your water. the greater the amount of minerals in the water, and the more often you will need to change your filter. You will be able to monitor the life of the filter in your humidifier by checking the FilterCheck® Indicator.

NOTE: After 60 minutes of use, FilterCheck<sup>®</sup> Indicator will move and indicate your filter condition. A brand new filter will register in the section reading GOOD filter. After frequent use of your humidifier, the FilterCheck® Indicator will let you know when

the filters need to be changed, see Figure 2.

When the needle is in the CHANGE section, this means the proper amount of moisture is not getting into your air due to the excessive minerals and sediment that have become trapped on your filters. At this point, you should replace your filter. It is important to change your filter as indicated to obtain stated performance level.

#### To replace the filter, follow the steps below:

- 1 Turn the unit off and disconnect from the electrical
- Remove the tank from the housing.
- . Unlock the housing from the base by turning the lock knob to the unlocked position.
- Lift the housing straight up and place to the side.
  Unlock the wick holder from the base by turning the
- lock knob to the unlocked position.
- Remove the wicks from the wick holder.
- Follow the weekly cleaning instructions.
- 8. Insert new filters into the wick holder and lock the wick holder back onto the base.
- Replace the housing onto the base and lock it into place.
- 10. Fill the tank and place back into housing.
- 11. Repeat Operating Instructions.
- It will take about 30 minutes for the humidifier to reach maximum output.

You can purchase replacement filters (model HWF100-UC2/HWF100 – 2 filters) at your local retailer, by calling 1-800-546-5637, or by visiting www.holmesproducts.com. It is recommended that a replacement filter is purchased for uninterrupted use.

#### **CLEANING AND MAINTENANCE INSTRUCTIONS**

Humidifiers provide comfort by adding moisture to dry. heated indoor air. To benefit most from the humidifier and avoid product misuse, follow all instructions carefully Please note that this is an electrical appliance and requires attention when in use.

In addition, if you do not follow the recommended care and maintenance guidelines, micro-organisms may be able to grow in the water within the water tank. You must routinely follow the cleaning procedures that follow in order to ensure proper, efficient operation of vour humidifier. Proper maintenance and cleaning is essential to the continued performance of your unit and the avoidance of algae or bacteria build-up.

#### DAILY MAINTENANCE

- Be sure the unit is OFF and is disconnected from the electrical outlet.
- Remove the housing and the tank from the humidifier and place in sink or tub.
- Carry the base of the unit to the sink, remove the wick, place in sink, drain any remaining water and rinse thoroughly to remove any sediment or dirt. Wipe clean, and dry with a clean cloth or paper
- Drain the water from the tank into the sink and rinse tank thoroughly. Wipe clean, and dry with a clean cloth or paper towel
- Put filters back into wick holder making sure the rivet attaches to the holder. Lock the wick holder back into place. Replace the housing and lock it into place. Refill the tank with cool tap water as instruction earlier in the filling instructiosn. Do Not overfill
- 6. Follow Operating Instructions. **NOTE:** The Tray is dishwasher safe (TOP RACK ONLY) for easy cleaning.

